

# **Safety Culture**

## **A journey ...**



Colonial Pipeline Company  
October 7, 2013

**Tim Felt**

# **Safety ...**

## **Personal / Occupational**

## **Operational / Process**



# **Safety –**

## **The Business Case**

## **The Moral Case**



# Profits or Safety?

# Profits *and* Safety



**Good.... or lucky?**







Colonial Pipeline Company  
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# VS & RECORD

Greensboro, North Carolina

News-Record.com

75 CENTS

## Planning helps avert disaster at tank farm



PHOTOS BY ROB BROWN/News & Record

Firefighters watch as flames shoot up from a tank of burning gasoline at the Colonial Pipeline Co. tank farm at Gallimore Dairy Road and Interstate 40. A lightning strike ignited the blaze shortly before 1 a.m. Sunday. Firefighters from Greensboro, High Point, Charlotte and Raleigh were at the scene.

### Workers, firefighters knew what to do when lightning hit gasoline storage tank

BY RYAN SEARS, RICHARD M. BARRON



About 20 law enforcement officials from the Greensboro Police Department, Guilford County Sheriff's Office and



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# Today-

- **Good, but not good enough**
- **And “good enough” is *never* good enough**





# **Numbers-**

- **Only tell part of the story**
- **Reflect results**
- **They may not reflect behaviors**



# **Make it personal**



# **Recognize-**

- **People are human**
- **Systems are not perfect**



# **The journey ...**

- **We must work together**
- **We must understand and respect each others roles**





# Disastrous Decisions

The Human and Organisational Causes  
of the Gulf of Mexico Blowout

Andrew Hopkins



CCH

a Wolters Kluwer business



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**Safety is a journey**

**Make it your personal journey**

